

Product Notice		Date October 31, 2024
Product	ConnectPort LTS Family Mandatory Firmware Update Product Notice: 241031-02	

Audience	All Digi partners/customers
Product Notice	Digi International has released a ConnectPort LTS firmware to address several important security vulnerabilities. This impacts all firmware versions of the product. To ensure safety and integrity of your data please review the following and take action as described. Customers are advised to download and apply the new firmware. If customers are unable to apply the firmware immediately, they should disable web access to the ConnectPort LTS units until they are able to update the firmware. Further information about the vulnerabilities will be published at Digi's Security Center page www.digi.com/security Note: This only affects ConnectPort LTS SKUs As always, work with your sales representative if you have any questions regarding this product notice.

Affected Products	Ship Level	Description	Part Level
	70001609	ConnectPort LTS 8 (Dom)	50001688-09
	70001610	ConnectPort LTS 8 (Int)	50001688-09
	70001611	ConnectPort LTS 8 MEI	50001688-10
	70001612	ConnectPort LTS 8 MEI (Int)	50001688-10
	70001613	ConnectPort LTS 8 W (Dom)	50001688-11
	70001614	ConnectPort LTS 8 W (Int)	50001688-11
	70001615	ConnectPort LTS 8 MEI W (Dom)	50001688-12
	70001616	ConnectPort LTS 8 MEI W (Int)	50001688-12
	70001634, 70001638	ConnectPort LTS 16 MEI 2AC Int	50001830-01, 50001830-02
	70001692	ConnectPort LTS 16 MEI 2AC	50001830-01
	70002403	ConnectPort LTS 16	50001688-01
	70002404	ConnectPort LTS 16 (Int)	50001688-01
	70002405	ConnectPort LTS 16 MEI	50001688-02
	70002406	ConnectPort LTS 16 MEI (Int)	50001688-02
	70002407	ConnectPort LTS 16 W	50001688-03
	70002408	ConnectPort LTS 16 W (Int)	50001688-03

	70002409	ConnectPort LTS 16 MEI W (Dom)	50001688-04
	70002410	ConnectPort LTS 16 MEI W (Int)	50001688-04
	70002411	ConnectPort LTS 32	50001688-05
	70002412	ConnectPort LTS 32 (Int)	50001688-05
	70002413	ConnectPort LTS 32 MEI	50001688-06
	70002414	ConnectPort LTS 32 MEI (Int)	50001688-06
	70002415	ConnectPort LTS 32 W (Dom)	50001688-07
	70002416	ConnectPort LTS 32 W (Int)	50001688-07
	70002417	ConnectPort LTS 32 MEI W (Dom)	50001688-08
	70002418	ConnectPort LTS 32 MEI W (Int)	50001688-08
Required Action:	Update Firmware to latest version 1.4.12 Updated firmware is available on the Digi support site at: https://hub.digi.com/support/products/infrastructure-management/digi-connectport-lts-8-16-32-terminal-server/?path=/support/asset/connectport-lts-eos-firmware or Customers who cannot update firmware should disable the ConnectPort LTS unit web page until they are able to schedule an update. From the Command line: to disable the web service #>set service ra=10,11 state=off to re-enable the web service #>set service ra=10,11 state=on		

Authorization	Digi International Product Management
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