



October 24, 2024

RE: Notification re: Loctite® CAT 9

Dear Valued Customer,

Henkel Corporation ("Henkel") is aware of recent isolated customer reports of the following Loctite Part B (CAT 9) components curing at a faster rate than expected when mixed specifically with Loctite Part A components Stycast 2651 and Stycast 2651-40.

Part B IDH No.	Material Description
1188268	LOCTITE CAT 9 AMB
1188269	LOCTITE CAT 9 AMB
1188263	LOCTITE CAT 9 AMB
1188264	LOCTITE CAT 9 AMB
1188270	LOCTITE CAT 9 AMB
1624477	LOCTITE CAT 9 AMB
2808685	LOCTITE CAT 9 AMB
1379310	LOCTITE CAT 9

For example, one customer reported curing of this Part A and Part B mixture in less than 2 hours instead of the expected 8 to 24 hours, when mixed to recommended ratios at 25 degrees Celsius. These faster than expected cure times are also reported to be accompanied by a higher than expected heat of reaction (e.g., reaching 100 degrees Celsius). Additionally, some customers reported the presence of air bubbles in the cured resin of this Part A and Part B mixture.

Henkel is currently conducting a full investigation. At this time, we request that you take all necessary action to cease use of the above-referenced Part B CAT 9 components in conjunction with Part A Stycast 2651 and Stycast 2651-40.

We are committed to providing you with high quality products and are working diligently to complete our investigation. If you have any further questions, we would be happy to discuss and ask that you contact your Henkel account representative accordingly.

Thank you for your understanding and support of our products.

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