CN Information

Change Notice Information Announcement

Customer Care Center: 1(888)778-2733 2733 for all customers

Channel Partners: Contact MySchneider Support

Also CHAT with us at: www.se.com/us/en/work/support/contacts.jsp



RED Flag Notice Time to End of Commercialization: Effective Immediately

Note: The red flag notification signals an obsolescence, withdrawal or discontinuation of an offer.

Product	SE Legacy Brand Solid State Relays
Name(s):	
Product Line	Solid State Relay Families 861, 861H,
Description:	SSRDIN, 6000, 70S2

Customer	1(888)778-
Support No.	2733
Document	Rev. 7/1/2024
Issued:	11/14/2023

Description of Change:

(REV. 7/1/2024) Per our previous communication last November, these relays are no longer considered temporarily blocked. All 'SE Relays' / 'Legacy' brand solid-state relays are now obsoleted due to severe upstream supply chain issues. This applies only to the 'SE Relays' solid-state relay families (861, 861H, SSRDIN, 6000 series, 70S2). Current orders can no longer be fulfilled and will need to be cancelled.

NOTE: OBSOLETED Commercial ref# 861SSR210-DC-1/861SSR210-AC-1 on the transition tool have been corrected to read: 861HSSR210-DC-1 / 861HSSR210-AC-1 [see under TAB 861H]

All 'SE Relays' / 'Legacy' brand solid-state relays are "temporarily" blocked for commercialization and blocked for ordering due to severe upstream supply chain issues. This applies only to the 'SE Relays' solid-state relay families (861, 861H, SSRDIN, 6000 series, 70S2) and is temporary until supply chain challenges are resolved, backlog filled for existing orders, and lead times decreased. At this time, the recovery date is not known. However, actions are currently being implemented to improve the situation.

Substitutions can be found in the newer Harmony brand of solid-state relays, shown in detail in the transition tool attached. (e.g. all '6000 series' relays can be directly substituted with Harmony 'SSP' relays along with other recommendations).

*Please reference the attached transition supplement for more details.

Inventory Disposition and Return Policy:

Use to depletion. Standard warranty applies. Ineligible for Stock Rotations. All sales are final.



CN Information

Change Notice Information Announcement

Customer Care Center: 1(888)778-2733 2733 for all customers

Channel Partners: Contact MySchneider Support

Also CHAT with us at: www.se.com/us/en/work/support/contacts.jsp



Critical Dates				
Last Buy: (Or Until Inventory Depletion)	Product Support Ends:	Availability Date of New Product:	End of Commercialization	
N/A	Rev. 6/31/2025 05/10/2025	Immediately	Rev.7/1/2024 11/14/2023	

Transition Tools:

See attached list of commercial references: "Solid State SE Relays Comm Block Transition Tool 2.0.xlsx"

Definition of Dates:

- a. **Last buy** shall be the last date that we will accept a PO. This date shall take into account the lead time to build the product as well as current inventory levels.
- b. **Product support** shall be 1 yr beyond end of commercialization or last buy whichever the latter.
- c. Availability date of new product is when the new products are expected to be orderable.
- d. **End of commercialization** (EOC) if made to stock; this date will be before the last buy date (taking into account the build / shipping lead time as well as current inventory levels). If made to order; this date will equal the last buy date.

Note: Our factories have limited capacities for products going obsolete. Product availability will be set on a first come first serve basis.

Product Photos

Below photos represent direct family substitutes or, if no direct substitute, a general recommended set of relays to help match given features or needs. If there is no direct substitute, consult the entire range of Harmony relays on the SE website to find the right relay to fit your needs.



CN Information

Change Notice Information Announcement

Customer Care Center: 1(888)778-2733 2733 for all customers

Channel Partners: Contact MySchneider Support
Also CHAT with us at: www.se.com/us/en/work/support/contacts.jsp



