



February 7, 2024

Subject: Customer Notification for Raw Material Change – BERGQUIST® TGR 4000

Dear Valued Customer:

Henkel Corporation (“Henkel”) is committed to providing the highest level of service to its customers. As a provider of unique product solutions, we are continually looking for ways to improve our process to be more efficient and sustainable.

We are writing to inform you of a change that impacts the following products you may purchase from Henkel (“Products”):

IDH	Product Name
2189478	BERGQUIST TGR 4000
2190562	BERGQUIST TGR 4000

Due to a supplier’s discontinuation of a certain raw material, Henkel has qualified a new raw material, a technically equivalent ceramic filler, for use in the manufacturing of the above-referenced Products. To ensure adherence to finished good specifications, Henkel maintained strict adherence to its Quality System requirements during this qualification process. Based on Henkel internal testing we do not anticipate any impact to form, fit, or function of these products due to this change.

Please contact your local Henkel sales representative if you have any questions or require further information.

Thank you for your continued support and we are looking forward to your continued business.

With Best Regards,

Andy Kueck
Regional Product Manager – Thermal
Henkel Corporation – AMI
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Jeremy Hammond
Technology Manager - Thermal
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