CN Information

Change Notice Information Announcement

Customer Care Center: 1(888)778-2733 or email: ccc@schneider-electric.com



RED Flag Notice

Time to End of Commercialization: Effective Immediately

Note: The red flag notification signals an obsolescence, withdrawal or discontinuation of an offer.

Product Altivar™ 212 (ATV212) /S-Flex 212

Name(s): (15-40 HP, 200...240V)

Product Line Variable Speed Drives (IDVSD)

Description:

Customer 1(888) 778-

Support No. 2733

Document 12/12/

Issued:

12/12/2023

Description of Change:

The following commercial references in our ATV212 200-240 V and S-Flex portfolio in the table below will be discontinued due to component obsolescence.

ATV212 Reference	Voltage	HP*	S-Flex Reference Voltage		HP*
ATV212HD11M3X	200240 V	15	SFD212JG2YB07D07	200240 V	15
ATV212HD15M3X	200240 V	20	SFD212KG2YB07D07	200240 V	20
ATV212HD18M3X	200240 V	25	SFD212LG2YB07D07	200240 V	25
ATV212HD22M3X	200240 V	30	SFD212MG2YB07D07	200240 V	30
ATV212HD30M3X	200240 V	40	SFD212NG2YB07D07	200240 V	40
			S-Flex Configured Products	200240 V	15-40

^{*}Horsepower

There is no direct replacement offer for the affected references. For many applications current Altivar 320, Altivar 630 and Altivar 660 offers may deliver similar, or even higher levels of functionality.

Inventory Disposition and Return Policy:

Use to depletion. Standard warranty applies. Ineligible for Stock Rotations. All sales are final.



Critical Dates							
Last Buy: (Or Until Inventory Depletion)	Product Support Ends:	Availability Date of New Product:	End of Commercialization				
03/31/2024	NA	2025-2026	3/31/2024				

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Transition Tools:

The rest of the ATV212 and S-Flex catalog references in the 380-480 V Altivar portfolio products will remain active, and Schneider Electric will continue commercializing them in the United States.

Please contact our Customer Care Center at 1(888) 778-2733 Option 2, then Option 4 for Drives Tech Support for any technical questions.

Per the attached letter, we will honor the warranty period for these discontinued products by providing credit, rather than replacement product if needed in the future

Please contact your sales representative with any urgent requests for alternative offers to fit your needs.

Affected part no list.xls Customer Letter.pdf

Definition of Dates:

- a. **Last buy** shall be the last date that we will accept a PO. This date shall take into account the lead time to build the product as well as current inventory levels.
- b. **Product support** shall be 1 yr beyond end of commercialization or last buy whichever the latter.
- c. Availability date of new product is when the new products are expected to be orderable.
- d. **End of commercialization** (EOC) if made to stock; this date will be before the last buy date (taking into account the build / shipping lead time as well as current inventory levels). If made to order; this date will equal the last buy date

Note: Our factories have limited capacities for products going obsolete. Product availability will be set on a first come first serve basis.

