



Product Change Notification		Date
		January 17, 2024
Product	IX10/IX15/IX20/IX20W/IX30/IX40	

Description of change	<p>New firmware version 23.12.1.56 available for all IX routers. This is a major production release. Digi recommends all customers update their IX products to firmware v23.12.1.56</p> <p>Starting in firmware version 23.12.1.56, the watchdog system inside the Digi router will automatically re-power the cellular modem inside the Digi router if the modem is not initialized for more than one hour, and reboot the entire Digi router if the modem is un-initialized for more than 2 hours. A new System → Advanced watchdog → Fault detection tests → Modem check and recovery configuration setting can be used to disable this behavior (enabled by default), or users can also disable the modem in the configuration settings to prevent this watchdog monitor from taking action.</p>
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Reason for Change	<p>New Firmware Version 23.12.1.56 provides:</p> <ul style="list-style-type: none">• New Features• Enhancements• Bug Fixes• Security Fixes <p>See Release Notes for more details.</p>
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Product Notice	<p>A new stable firmware version has been released for the IX, version 23.12.1.56. Use the link below to view the full list of changes, features, and fixes included in the new firmware.</p> <p>IX Release Notes</p> <p><u>To take advantage of the new features, you must take action to update your device.</u> Refer to the instructions to update your firmware in the release notes above for more information.</p> <p>Any questions or concerns about the new firmware, or for assistance updating your device(s), please contact the Digi Support team</p>
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Affected SKUs	IX10-00G4, IX10-00N4, IX10-00C6, IX15-00G4-XB2, IX15-00G4-XBP2, IX20-W0P4, IX20-00P4, IX20-W007, IX20-0007, IX20-W0G4, IX20-00G4, IX20-W0N4, IX20-00N4, IX20-0045, IX20-W0M1, IX20-00M1, IX30-00P7, IX30-00G4, IX30-00A4, IX40-04, IX40-05
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Timing of Change	Effective Immediately
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