

## Product discontinuation notification (PDN)

<b>Title / short description</b>	Discontinuation of the THERMOMARK PRIME printing system
<b>Affected article category</b>	Marking and labeling
<b>Change category</b>	Discontinuation
<b>Change number</b>	CBG200008-00
<b>Reason for PCN/PDN Revision</b>	

### Purpose/objective of the change

The THERMOMARK PRIME thermal transfer card printer will be replaced by the THERMOMARK PRIME 2.0 successor device.

### Detailed description of the change

Our goal is to always provide you with state-of-the-art products. After eight successful years on the market, the THERMOMARK PRIME [5148888] will therefore be replaced by the new THERMOMARK PRIME 2.0 [1472405]. There will also be country versions of the new device generation, which are characterized by the fact that only the respective country-specific low heat device cables are included in the scope of delivery. The following country versions will be available:

- 1472405 - THERMOMARK PRIME 2.0 (power cable with pin connector pattern "F")
- 1472406 - THERMOMARK PRIME 2.0 CN (power cable with pin connector pattern "I")
- 1472408 - THERMOMARK PRIME 2.0 AR (power cable with pin connector pattern "I")
- 1472410 - THERMOMARK PRIME 2.0 US (power cable with pin connector pattern "B")
- 1472413 - THERMOMARK PRIME 2.0 KIT (without power cable)

Please note that the device version THERMOMARK PRIME 2.0 AR [1472408] will not be available until a later date due to approval processes (presumably Q3 2024).

The compatibility of the new devices with the existing material portfolio as well as with existing consumables and accessories remains unchanged. The look of the THERMOMARK PRIME 2.0 will not change either.

The main changes relate to hardware components, such as processors, which require a technical modification due to market availability. This upgrade to a new generation of hardware components also allows the use of a newer Android operating system. This means that the same marking software can be made available on the THERMOMARK PRIME 2.0 that is also used in the latest version of the MARKING system app. This makes it even easier and more convenient to mark marking materials on site.

Maintenance and repair services for the THERMOMARK PRIME [5148888] are not affected by the discontinuation and can still be used.

### Identifying characteristics

New item numbers

<b>Start of Production (SOP)</b>	-	<b>Last Time Delivery (LTD)</b>	2024-02-28
<b>Effective date (EOP)</b>	2024-01-31	<b>End of Service (EOSR)</b>	-
<b>End of Sales (EOS)</b>	2024-01-30		

### Short-term change (< 6 months) or discontinuation (< 12 months), due to:

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> Software / Firmware Bugfix | <input type="checkbox"/> Short-term delivery stop by supplier                  | <input type="checkbox"/> Short-term recall by supplier |
| <input type="checkbox"/> Force majeure              | <input checked="" type="checkbox"/> Product improvement with customer benefits |  |
| <input type="checkbox"/> Others                     |  |  |

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**Attachments**

- Material\_list.csv
- PDN-CBG200008-00\_DE
- PDN-CBG200008-00\_EN

## Material list

Item no.	Item Type	Hardware / Firmware		Item no.	Substitute item Type
		old	new		
5148888	THERMOMARK PRIME	00	00	1472405	THERMOMARK PRIME 2.0
1076812	THERMOMARK PRIME CN	00	00	1472406	THERMOMARK PRIME 2.0 CN