

Infonote

AO-IN-2023-072-I

Digital Augmented Hearing firmware upgrade capability for AS3460

01.09.2023

Dear Customer,

Please take note of this **Infonote**.

This customer notification is for information only and does not require customer approval.

Objective: Digital Augmented Hearing firmware upgrade capability for AS3460.

Affected products:

OLD		NEW	
<u>Material ID</u>	<u>Material Description</u>	<u>Material ID</u>	<u>Material Description</u>
509520036	AS3460 FW18P-BFBM	509520048	AS3460 FW26-BFBM
509520037	AS3460 FW18P-BFBT	509520049	AS3460 FW26-BFBT
509520038	AS3460 FW18P-BFBT	509520050	AS3460 FW26-BFBT

Reason for change:

ams OSRAM is pleased to inform the customer that the Digital Augmented Hearing and Noise Cancellation device AS3460 is capable of being upgraded by firmware updates on a constant basis. From the distributed version 26 onwards, the firmware is fully upward compatible. Hence, customers can choose and upload the latest firmware version during the regular production process.

Description of change: Regular firmware upgrades will up-feature the device and strengthen the value towards the end customer/consumer.

Product identification: The ams OSRAM ERP system assures traceability by batch ID.

Time schedule: Q4/2023

Assessment:

- No impact on hardware product.
- No impact on the delivery schedule.
- No impact on the supply chain.
- No impact on equipment.
- No impact on packing and shipment.

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