



Product End-of-Life Notification

SocketModem®

Embedded Analog Modems – MT5692SMI-34 Models Recommended Replacements Models are Available

Date: May 4, 2023

I. Summary

Due to decreased market demand, MultiTech is consolidating the embedded analog modem product line. We are announcing the V.34 product line (MT5692SMI-34 models) are changing status from **Near-End-of-Life (NEOL)** to **End-of-Life (EOL)** effective immediately.

Replacement V.92 models are available as outlined in the table below. The V.92 models provide the same functionality as the V.34 models with the addition of support for V.92/56K connections.

Are your customers looking to migrate their application to a cellular solution? If so, MultiTech provides devices that leverage the latest in industrial IoT cellular technology to address the needs of today's most important applications. We can help them transition from legacy network technology to the network technology that promises to carry applications through the next 20 years. Our cellular IoT products are designed to ensure the quickest route to market based on their needs. Visit our website to [learn more](#) or contact your MultiTech sales representative.

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II. Part Numbers Impacted / Recommended Replacement

EOL Ordering Part Numbers	UPC	Recommended Replacement	UPC
MT5692SMI-34.R1	789407351952	MT5692SMI-92.R1	789407352058
MT5692SMI-34.R1-SP	789407351969	MT5692SMI-92.R1-SP	789407352065
MT5692SMI-L-34.R1	789407351976	MT5692SMI-L-92.R1	789407352072
MT5692SMI-L-34.R1-SP	789407351983	MT5692SMI-L-92.R1-SP	789407352089
MT5692SMI-P-34.R1	789407351990	MT5692SMI-P-92.R1	789407352096
MT5692SMI-P-34.R1-SP	789407352003	MT5692SMI-P-92.R1-SP	789407352102
MT5692SMI-P-L-34.R1	789407352010	MT5692SMI-P-L-92.R1	789407352119
MT5692SMI-P-L-34.R1-SP	789407352027	MT5692SMI-P-L-92.R1-SP	789407352126

III. Key Dates

Near-End-of-Life (NEOL) Date: December 13, 2021

Last Time Buy Date: While supplies last

Limited availability, orders will be accepted on a first come, first serve basis.

Last Ship Date/End-of-Life (EOL) Date: May 4, 2023

IV. Warranty and Support

MultiTech will provide technical support and repair or exchange of the products listed in this announcement through the warranty period of the installed device. However, no firmware/software updates or maintenance releases will take place post NEOL date.

V. Suggested Action Plan

We recommend the following actions be taken:

- Forward this announcement to others within your organization who are actively involved in the sale or support of the devices listed in this announcement.
- Remove discontinued/EOL models from your pricing system and website.

VI. Additional Information

If you have any questions or require additional information on this Product End-of-Life Notification, please contact MultiTech customer service:

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