

Product Change Notification

MultiTech Devices and UKCA Compliance

Marking and Compliance Update for Devices Sold in the United Kingdom



Date: August 22, 2023

Product Change Notification (PCN) Number

PCN 08222023-001 (UKCA)

Overview

MultiTech devices for sale in the United Kingdom are now compliant with UKCA standards:

- [UKCA compliant devices](#)
- Declaration of Conformity (DOC) Certificates are available at <https://www.multitech.com/support/support>
- For more information on UKCA and use of the CE mark in the United Kingdom, visit <https://www.gov.uk/guidance/placing-manufactured-goods-on-the-market-in-great-britain>

Suggested Action Plan

- Update internal systems and quoting tools to include UKCA compliance for the impacted devices.
- Download Declaration of Compliance (DOC) Certificates for use with customers and import agencies as needed

Product Labeling

Beginning August 1, 2023, all MultiTech [UKCA compliant devices](#) will include the UKCA mark to indicate they are compliant with UKCA standards, including:

- Serialized Device Label (adhered to individual devices)
- Single Pack Packaging Label
- Multi-Pack Packaging Label

Declaration of Conformance (DOC) Certificates

UKCA DOC certificates are available at: <https://www.multitech.com/support/support>

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Background

- UKCA is a marking that is used for devices sold in the United Kingdom (England, Scotland, and Wales) after the United Kingdom departure from the European Union.
- "UKCA" stands for "UK Conformity Assessed"
- The UKCA marking was introduced to replace the CE marking in the United Kingdom. The UKCA marking is used to show that a device complies with United Kingdom regulations and safety standards for devices sold in the United Kingdom.
- Prior to the United Kingdom departure from the European Union, devices sold in the United Kingdom needed to bear the CE (Conformité Européenne) marking to indicate that they complied with European Union regulations and standards.
- With the United Kingdom departure from the European Union, the CE marking is no longer recognized in the United Kingdom.
- The CE marking continues to be required in the European Union and in Northern Ireland, where CE and UKCA rules apply.

Market Access	Product Marking	Change
United Kingdom	UKCA	New
Northern Ireland	CE or UKCA	New
European Union	CE	No Change

- Starting January 1, 2025, all devices sold into the United Kingdom require UKCA certification and marking on device and packaging labels.

Additional Information

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MultiTech Support Portal:

support.multitech.com

Create an account and submit a support case directly to our technical support team.

MultiTech Website:

www.multitech.com

Trademarks and Registered Trademarks

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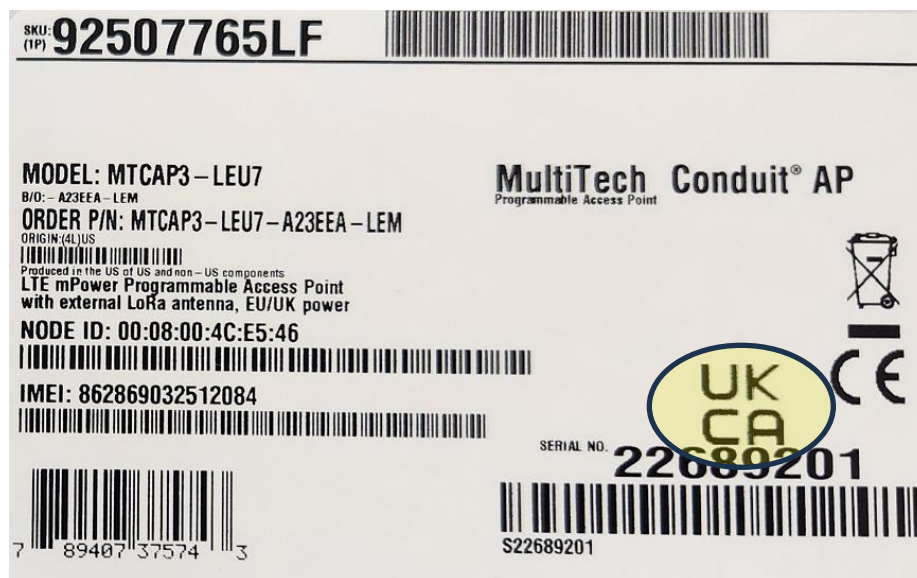
ATTACHMENT 1 Product Labels

Sample Labels (MTCAP3-LEU7)

Chassis Label



Box Label



ATTACHMENT 2

Impacted Devices

Category	Family	Description	UPC Code
Analog Modems	MultiModem® ZDX	MT5656ZDX-EU	789407031090
Analog Modems	MultiModem® ZDX	MT5656ZDX-GB/IE	789407031113
Cellular Modems	Dragonfly™	MTQ-L1G2D-B02-SP	789407377426
Cellular Modems	Dragonfly™	MTQ-LEU7-B02-SP	789407370915
Cellular Modems	Dragonfly™	MTQ-L4G1D-B01	789407376115
Cellular Modems	Dragonfly™ Nano	MTQN-MNG3-B01-SP	789407370403
Cellular Modems	Dragonfly™ Nano	MTQN-MNG3-B02-SP	789407370427
Cellular Modems	SocketModem® Cell	MTSMC-MNG2-U.R1	789407373831
Cellular Modems	SocketModem® Cell	MTSMC-MNG2-U.R1-SP	789407373848
Cellular Modems	SocketModem® Cell	MTSMC-MNG2.R1-RB	789407374906
Cellular Modems	SocketModem® Cell	MTSMC-MNG2.R1-RB-SP	789407374913
Cellular Modems	SocketModem® Cell	MTSMC-MNG2.R1	789407373817
Cellular Modems	SocketModem® Cell	MTSMC-MNG2.R1-SP	789407373824
Cellular Modems	SocketModem® Cell	MTSMC-L4E1.R1	789407373183
Cellular Modems	SocketModem® Cell	MTSMC-L4E1.R1-SP	789407373190
Cellular Modems	SocketModem® Cell	MTSMC-L4E1-U.R1	789407373206
Cellular Modems	SocketModem® Cell	MTSMC-L4E1-U.R1-SP	789407373213
Cellular Modems	SocketModem® Cell	MTSMC-L4G1.R1A	789407376016
Cellular Modems	SocketModem® Cell	MTSMC-L4G1.R1A-SP	789407376023
Cellular Modems	SocketModem® Cell	MTSMC-L4G1-U.R1A	789407376030
Cellular Modems	SocketModem® Cell	MTSMC-L4G1-U.R1A-SP	789407376047
Cellular Modems	SocketModem® Cell	MTSMC-L4G1.R1A	789407376016
Cellular Modems	SocketModem® Cell	MTSMC-L4G1.R1A-SP	789407376023
Cellular Modems	SocketModem® Cell	MTSMC-L4G1-U.R1A	789407376030
Cellular Modems	SocketModem® Cell	MTSMC-L4G1-U.R1A-SP	789407376047
Cellular Modems	SocketModem® Cell	MTSMC-L1G2D	789407377884
Cellular Modems	SocketModem® Cell	MTSMC-L1G2D-SP	789407377891
Cellular Modems	SocketModem® Cell	MTSMC-L1G2D-U	789407377907
Cellular Modems	SocketModem® Cell	MTSMC-L1G2D-U-SP	789407377914
Gateways	Conduit®	MTCDT-246A-868.R3-WW	789407377815
Gateways	Conduit®	MTCDT-247A-868.R3-WW	789407377808
Gateways	Conduit®	MTCDT-246A-868-EU-GB	789407367328
Gateways	Conduit®	MTCDT-246A-US-EU-GB	789407365256
Gateways	Conduit®	MTCDT-246L-US-EU-GB	789407364501
Gateways	Conduit®	MTCDT-246L-868-EU-GB	789407364877
Gateways	Conduit®	MTCDT-247L-US-EU-GB	789407364259
Gateways	Conduit®	MTCDT-247L-868-EU-GB	789407364419

ATTACHMENT 2

Impacted Devices

Category	Family	Description	UPC Code
Gateways	Conduit®	MTCDDT-247A-US-EU-GB	789407365317
Gateways	Conduit®	MTCDDT-247A-868-EU-GB	789407367182
Gateways	Conduit®	MTCDDT-L4E1-246L-EU-GB	789407371288
Gateways	Conduit®	MTCDDT-L4E1-246A-EU-GB	789407371264
Gateways	Conduit®	MTCDDT-L4E1-246A-868-EU-GB	789407371219
Gateways	Conduit®	MTCDDT-L4E1-246L-868-EU-GB	789407372278
Gateways	Conduit®	MTCDDT-L4E1-247L-EU-GB	789407371257
Gateways	Conduit®	MTCDDT-L4E1-247A-EU-GB	789407371295
Gateways	Conduit®	MTCDDT-L4E1-247A-868-EU-GB	789407371196
Gateways	Conduit®	MTCDDT-240A-US-EU-GB	789407368493
Gateways	Conduit®	MTCDDT-240L-US-EU-GB	789407368509
Gateways	Conduit®	MTCDDT-L4G1-246A-868.R3-25	789407377242
Gateways	Conduit®	MTCDDT-L4G1-246A-868-WW	789407374173
Gateways	Conduit®	MTCDDT-L4G1-247A-WW	789407374128
Gateways	Conduit®	MTCDDT-L4G1-247A-868-WW	789407374135
Gateways	Conduit®	MTCDDT-L4G1-247A-868.R3-1	789407377952
Gateways	Conduit® 300 Series	MTCDDT3AC-EN-A300HE-EWM	789407374562
Gateways	Conduit® 300 Series	MTCDDT3AC-EN-A300GE-EWM	789407374579
Gateways	Conduit® 300 Series	MTCDDT3AC-EN-A33EGE-EEM	789407377341
Gateways	Conduit® 300 Series	MTCDDT3AC-L4G1-A300HE-EWM	789407374531
Gateways	Conduit® 300 Series	MTCDDT3AC-L4G1-A300GE-EWM	789407374586
Gateways	Conduit® 300 Series	MTCDDT3AC-L4G1-A33EHE-EEM	789407377389
Gateways	Conduit® 300 Series	MTCDDT3AC-L4G1-A33EGE-EEM	789407377396
Gateways	Conduit® AP	MTCAP-868-001A-WL	789407367991
Gateways	Conduit® AP	MTCAP-868-001A	789407367151
Gateways	Conduit® AP	MTCAP-868-001L	789407365454
Gateways	Conduit® AP	MTCAP-L4E1-868-041A	789407372902
Gateways	Conduit® AP	MTCAP-868-041A	789407372957
Gateways	Conduit® AP	MTCAP-L4E1-868-041L	789407372926
Gateways	Conduit® AP	MTCAP-L4E1-868-001A	789407371332
Gateways	Conduit® AP	MTCAP-L4E1-868-001L	789407371417
Gateways	Conduit® AP	MTCAP-L4E1-868-001A-WL	789407372599
Gateways	Conduit® AP	MTCAP-L4E1-868-041A-WL	789407373633
Gateways	Conduit® AP	MTCAP-868-041A-WL	789407373657
Gateways	Conduit® AP	MTCAP2-868-002A-POE	789407372827
Gateways	Conduit® AP	MTCAP2-L4E1-868-002L-POE	789407372971
Gateways	Conduit® AP	MTCAP2-L4E1-868-002A-POE	789407372834

ATTACHMENT 2

Impacted Devices

Category	Family	Description	UPC Code
Gateways	Conduit® AP	MTCAP2-868-002L-POE	789407372858
Gateways	Conduit® AP	MTCAP2-868-042A-POE	789407372865
Gateways	Conduit® AP	MTCAP2-868-042L-POE	789407373015
Gateways	Conduit® AP	MTCAP2-L4E1-868-042A-POE	789407373008
Gateways	Conduit® AP	MTCAP2-L4E1-868-042L-POE	789407373039
Gateways	Conduit® AP	MTCAP2-L4E1-868-004L-POE-BB	789407373794
Gateways	Conduit® AP	MTCAP2-L4E1-868-044L-POE-BB	789407373787
Gateways	Conduit® AP	MTCAP2-L4E1-868-044A-POE-BB	789407375293
Gateways	Conduit® AP	MTCAP2-L4E1-868-004A-POE-BB	789407375330
Gateways	Conduit® AP	MTCAP2-L4E1-868-042A-POE-WL-20	789407377532
Gateways	Conduit® AP	MTCAP2-868-042A-POE-WL-20	789407377549
Gateways	Conduit® AP	MTCAP2-868-042A-POE-6.0.0	789407378355
Gateways	Conduit® AP	MTCAP2-868-043A-BB	789407373138
Gateways	Conduit® AP	MTCAP2-L4E1-868-003A-BB	789407373145
Gateways	Conduit® AP	MTCAP2-L4E1-868-043A-BB	789407373152
Gateways	Conduit® AP	MTCAP2-868-003A-BB	789407373121
Gateways	Conduit® AP 300 Series	MTCAP3-LEU7-A23EEA-LEM	789407375743
Gateways	Conduit® AP 300 Series	MTCAP3-LEU7-A23EEA-DEM	789407375873
Gateways	Conduit® AP 300 Series	MTCAP3-EN-A23EEA-LEM	789407375897
Gateways	Conduit® AP 300 Series	MTCAP3-EN-A23EEA-DEM	789407375903
Gateways	Conduit® IP67	MTCDTIP-267A-868/2	789407366437
Gateways	Conduit® IP67	MTCDTIP-267L-868/2	789407366598
Gateways	Conduit® IP67	MTCDTIP-267A-868	789407366727
Gateways	Conduit® IP67	MTCDTIP-267L-868	789407366734
Gateways	Conduit® IP67	MTCDTIP-L4E1-266A-868/2	789407373367
Gateways	Conduit® IP67	MTCDTIP-266A-868/2	789407366444
Gateways	Conduit® IP67	MTCDTIP-266L-868/2	789407366451
Gateways	Conduit® IP67	MTCDTIP-266A-868	789407366574
Gateways	Conduit® IP67	MTCDTIP-266L-868	789407366581
Gateways	Conduit® IP67	MTCDTIP-L4E1-270A-868	789407372292
Gateways	Conduit® IP67	MTCDTIP-L4E1-270L-868	789407371363
Gateways	Conduit® IP67	MTCDTIP-L4E1-275L-868	789407371356
Gateways	Conduit® IP67	MTCDTIP-L4E1-266A-868	789407371226
Gateways	Conduit® IP67	MTCDTIP-L4E1-266L-868	789407373244
Gateways	Conduit® IP67	MTCDTIP-L4E1-267A-868	789407371240
Gateways	Conduit® IP67	MTCDTIP-L4E1-267L-868	789407372285
Gateways	Conduit® IP67	MTCDTIP-266A-868.R3	789407377709

ATTACHMENT 2

Impacted Devices

Category	Family	Description	UPC Code
Gateways	Conduit® IP67	MTCDTIP-267A-868.R3	789407377747
Gateways	Conduit® IP67	MTCDTIP-266A-868.R3/2	789407377716
Gateways	Conduit® IP67	MTCDTIP-L4G1-266A-868	789407374227
Gateways	Conduit® IP67	MTCDTIP-L4G1-270L-868	789407374258
Gateways	Conduit® IP67	MTCDTIP-L4G1-275L-868	789407374272
Gateways	Conduit® IP67	MTCDTIP-L4G1-266A-868.R3	789407377624
Gateways	Conduit® IP67	MTCDTIP-L4G1-267A-868.R3-1	789407378584
Gateways	Conduit® IP67	MTCDTIP-L4G1-267A-868.R3	789407377648
Gateways	Conduit® IP67	MTCDTIP-L4G1-266A-868.R3/2	789407377679
Gateways	Conduit® IP67 200 Series	MTCDTIP2-EN-B11EKP-D1M	789407374777
Gateways	Conduit® IP67 200 Series	MTCDTIP2-EN-B11EKP-D1L	789407374838
Gateways	Conduit® IP67 200 Series	MTCDTIP2-EN-B11EKP-L1M	789407374722
Gateways	Conduit® IP67 200 Series	MTCDTIP2-EN-B11EKP-L1L	789407374845
Gateways	Conduit® IP67 200 Series	MTCDTIP2-L4E1-B11EKP-D1M	789407374760
Gateways	Conduit® IP67 200 Series	MTCDTIP2-L4E1-B11EKP-L1M	789407374746
Gateways	Conduit® IP67 200 Series	MTCDTIP2-L4E1-B11EKP-L1L	789407374876
Gateways	MultiTech mCard™	MTAC-GPIO	789407360640
Gateways	MultiTech mCard™	MTAC-MFSE-R-DTE	789407360664
Gateways	MultiTech mCard™	MTAC-MFSE-R-DCE	789407360657
Gateways	MultiTech mCard™	MTAC-LORA-H-868	789407364334
LoRa Modules	MultiTech mDot™	MTDOT-868-X1-SMA-50	789407360909
LoRa Modules	MultiTech mDot™	MTDOT-868-X1-SMA-1	789407360091
LoRa Modules	MultiTech mDot™	MTDOT-868-X1-UFL-50	789407360893
LoRa Modules	MultiTech mDot™	MTDOT-868-X1-UFL-1	789407360107
LoRa Modules	MultiTech mDot™	MTDOT-868-M1-UFL-100	789407360947
LoRa Modules	MultiTech mDot™	MTDOT-868-M1-UFL-1	789407360121
LoRa Modules	MultiTech mDot™	MTDOT-868-M1-TRC-100	789407360916
LoRa Modules	MultiTech mDot™	MTDOT-868-M1-TRC-1	789407360138
LoRa Modules	MultiTech mDot™	MTDOT-868-X1P-SMA-1	789407360732
LoRa Modules	MultiTech xDot®	MTXDOT-EU1-A00-100	789407363481
LoRa Modules	MultiTech xDot®	MTXDOT-EU1-A00-1	789407363498
LoRa Modules	MultiTech xDot®	MTXDOT-EU1-A01-100	789407363757
LoRa Modules	MultiTech xDot®	MTXDOT-EU1-A00-1000	789407374302
LoRa Modules	MultiTech mDot™ Box	MTDOT-BOX-G-868-B	789407363610
Modems and Bridges	MultiConnect® Cell	MTC-LEU4-B01-EU-GB	789407369339
Modems and Bridges	MultiConnect® Cell	MTC-LEU4-B03-KIT	789407369346
Modems and Bridges	MultiConnect® Cell	MTC-L4G2D-B03	789407377297

ATTACHMENT 2

Impacted Devices

Category	Family	Description	UPC Code
Modems and Bridges	MultiConnect® Cell	MTC-L4G2D-B03-KIT	789407377235
Modems and Bridges	MultiConnect® Cell	MTC-L4G2D-B01	789407377273
Modems and Bridges	MultiConnect® Cell	MTC-L4G2D-B01-WW	789407377280
Modems and Bridges	MultiConnect® eCell	MTE-LEU6-B07-EU-GB-AU	789407369902
Modems and Bridges	MultiConnect® microCell	MTCM2-L4G1-B03-KIT	789407371110
Routers	MultiConnect® rCell 500 Series	MTR5-LEU2-B04-EU-GB	789407358760
Routers	MultiConnect® rCell 500 Series	MTR5-LEU2-B04.R1	789407371561
Routers	MultiConnect® rCell 500 Series	MTR5-LEU2-B04.R1-EU-GB	789407373022
Routers	MultiConnect® rCell	MTR-MNG2-B07	789407371301
Routers	MultiConnect® rCell	MTR-MNG2-B10	789407371318
Routers	MultiConnect® rCell	MTR-MNG2-B07-WW	789407370588
Routers	MultiConnect® rCell	MTR-MNG2-B10-WW	789407370595
Routers	MultiConnect® rCell	MTR-LEU7-B07-SE	789407373220
Routers	MultiConnect® rCell	MTR-L4G1-B07	789407374098
Routers	MultiConnect® rCell	MTR-LEU7-B07	789407371936
Routers	MultiConnect® rCell	MTR-LEU7-B07-EU-GB	789407371943
Routers	MultiConnect® rCell	MTR-LEU7-B10	789407371950
Routers	MultiConnect® rCell	MTR-LEU7-B10-EU-GB	789407371967
Routers	MultiConnect® rCell	MTR-LEU7-B07-HZ	789407372131
Routers	MultiConnect® rCell	MTR-LEU7-B10-HZ	789407372148
Routers	MultiConnect® rCell	MTR-L4G1-B10	789407374104

Revision History

Version	Author	Date	Change Description
-001	DT	07/25/2023	Original version