# **Advantech Product Change Notice # PCN-S230702**

Dear Sir/Madam,

Advantech is announcing the product change of the following part number.

Should you have any issues with the time line or content of this change, please contact Advantech Representatives for your geographic location immediately.

No response from customer will be deemed as acceptance of the change and the change will be implemented pursuant to the key milestones set forth below.

Product Change Announce Date	7/21/2023	The publication date of this notice
Cut In Schedule	7/18/2023	The schedule Advantech will start to implement the change in mass production
Impact Product Family	SOM-2569	The product family which will be impact by this PCN
Ordering PN Change	No	Will the ordering part number be changed?

## **Product Part Numbers Affected by This Announcement**

PCN Part No
SOM-2569BNBC-S7A1
SOM-2569BNBX-S7A1
SOM-2569CNCCA-S7A1
SOM-2569CNCCA-S2A1
SOM-2569BN0C-S3A1
SOM2569BNBCA2101-T
SOM-2569BNBCA-S7A1
SOM2569CNCCA2102-T
SOM-2569BCBC-S1A1

SOM-2569BNBC-S6A1

## **Description Of Change**

Replace EC P/N:1420048711 by EC P/N:1420056914

### **Reason For Change**

Implement new EC FW to resolve the "watch dog timer issue" on SOM-2569.

#### **Customer Impact of Change**

Impact Of Mechanical Design: No

Impact Of Software: Yes

Impact Of Environment Characteristic: No

Impact Of Agent Certification: No

#### **Recommended Action**

STD-P/N already adopted the change by ECOM-202812 after May, 2023. For T-P/N, Please review and adopt the new EC FW if there are issues with the watch dog timer function.

Should you have any questions please contact your Advantech Key Account Manager(copied in this email) or email <a href="mailto:eoonto.com">eolnotice@advantech.com</a>