

Dear NI Customer,

NI is discontinuing the RMC-8357 & RMX-8268 products. You are receiving this letter because you have purchased one or more of these products in the past.

At NI, we are committed to our customers' success. **Therefore, we will continue to offer the RMC-8355/57 & RMX-8268 products for sale until September 29, 2023.** We will fill orders on a first-come, first-served basis until supplies are exhausted, based on delivery date. We cannot guarantee that all orders will be filled. If you do not plan to transition to a replacement offering, we recommend you purchase all future-required RMC-8355/57 & RMX-8268 units in this timeframe.

EOL Products	EOL Product Descriptions	Replacement Product
786359-01	SPARE 1 TB SSD FOR RMX-8268	Seagate RAID Products
786361-01	SPARE DRIVE TRAY FOR RMX-8268	Seagate RAID Products
786365-01	RMX-8268 EXTERNAL RAID ARRAY - 24-DRIVE - SSD	Seagate RAID Products
786367-01	RMX-8268 EXTERNAL RAID ARRAY - CHASSIS ONLY	Seagate RAID Products
787326-03	REPLACEMENT MXI-EXPRESS TUNED CABLE FOR RMX-8268, GEN 3 X8, COPPER, 3M	N/A
787503-01	PCIE-8391 ECA CABLED PCI EXPRESS GEN3 X8 TO PCIE CARD ADAPTER, USED IN RMX-8268, FOR SUPERMICRO ONLY	N/A
865946-01	RMX-8268 EXTERNAL RAID ARRAY - 24-DRIVE - 4TB DRIVES	Seagate RAID Products
865947-01	RMX-8268 EXTERNAL RAID ARRAY - 24-DRIVES - 8TB DRIVES	Seagate RAID Products
785672-01	RMC-8357 1U RACKMOUNT CONTROLLER WIN SERVER 2016	Contact Product Manager
785673-01	RMC-8357 1U RACKMOUNT CONTROLLER NO HDD	Contact Product Manager
785674-01	AC POWER SUPPLY FOR RMC-8357	Contact Product Manager
785675-01	DC POWER SUPPLY FOR RMC-8357	Contact Product Manager
785677-01	DRIVE CARRIER KIT, 1TB, SSD, 840/850 EVO SAMSUNG, RMC 8357	Contact Product Manager
785678-01	OPTICAL DRIVE FOR RMC-8357	Contact Product Manager
861103-01	RMC-8357 PARTS CONSIGNMENT KIT FOR MERCURY SYSTEMS	Contact Product Manager
786355-01	F/W, SIMULATION FOR I2C/DCLB/SPI/NFC-WI OPTIONS FOR MP300 SC2	Contact Product Manager
782114-01	NI RMC-8355, XEON, 24GB RAM, PLUGIN VIDEO, PCIE-8362, AC POWER	Contact Product Manager
782115-01	NI RMC-8355, XEON, 24GB RAM, PLUGIN VIDEO, PCIE-8362, DC POWER	Contact Product Manager
782566-01	NI RMC-8355, XEON, 3GB RAM, WIN 7 64-BIT, AC POWER	Contact Product Manager

Once the lifetime buy date has passed, NI will continue to offer repair services for this product until December 30, 2024. After that time, NI will no longer guarantee the availability of repair services.

Product Upgrade Details

As for the RMX-8268, the Segate Lyve Mobile Array (46TB, 92TB) is the replacement. Contact the Product Manager for the migration option for the RMC-8357.

You can refer to [NI Hardware and Software Operating System Compatibility - NI](#) to check compatible driver versions for your replacement. Migrating existing applications to the new hardware options should be straightforward, but if you have any questions on upgrading to the recommended replacements, please contact technical support at ni.com/support. We apologize for any inconvenience this may cause you. If you have any questions or concerns, please contact the appropriate resource listed below.

Action/Question	Contact
Ask for consultation or, preparation, or for general questions regarding the existing system upgrade or migration.	Migration and upgrade-qualified NI Partners
Purchase the EOL product during its last-time-buy period or purchase the replacement product.	Your distributor , ni.com/shop , or call NI at the number listed at ni.com/contact-us
Discuss extended availability or support coverage for the EOL product.	Your NI account manager or call your local NI contact number listed at ni.com/contact-us
Troubleshoot or ask technical questions related to the EOL or product replacement(s). Note: This requires an active support contract (SSP).	Open a technical support request via ni.com/ask
Research previous purchase history information or check order status.	Order status
Discuss technical support or other services available for purchase, or any other issue not mentioned above.	Call your local NI contact at the number listed at ni.com/contact-us

Best regards,

Salma Hassen
Product Manager
NI

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