

Product Change Notification

Conduit® IP67 Base Station

Packaging Update



Date: May 23, 2023

Product Change Notification (PCN) Number

PCN 05232023-001 (Conduit IP67 – Packaging Update)

Overview

Starting in June 2023, shipments of select Conduit IP67 gateways will begin shipping in updated packaging:

- Smaller physical dimensions resulting in lower dim weight (dimensional weight).
- Accessories are now securely packaged in the overpack carton and no longer included in a separate box insert.
- The MultiTech logo is printed on the overpack carton.

Current Packaging	Updated Packaging
25 x 14 x 7 (L x W x H) inches	16 x 14 x 7 (L x W x H) inches
	

Schedule

- Starting in June 2023, MultiTech will begin shipping Conduit IP67 base stations in the updated packaging shown above.
- See [model numbers impacted](#) for details.

Suggested Action Plan

Customers

1. Recognize that Conduit IP67 device shipments from MultiTech will be delivered in updated packaging.
2. Update your receiving process and procedures to accept shipments in new packaging.

Distributors

1. Update internal systems to reflect the new packaging dimensions.
2. Forward this announcement to others in your organization who are actively involved in the sale or support of programmable IoT gateways.
3. Notify existing customers that Conduit IP67 device shipments from MultiTech will be delivered in updated packaging.

Model Numbers Impacted

MTCDTIP-266A-868	MTCDTIP-267A-868	MTCDTIP-L4E1-270A-868
MTCDTIP-266A-868.R3	MTCDTIP-267A-868.R3	MTCDTIP-L4E1-270L-868
MTCDTIP-266A-915	MTCDTIP-267A-915	MTCDTIP-L4E1-275L-868
MTCDTIP-266A-915.R3	MTCDTIP-267A-915.R3	MTCDTIP-L4G1-270L-868
MTCDTIP-266A-923-JP	MTCDTIP-267L-868	MTCDTIP-L4G1-275L-868
MTCDTIP-266A-923KR	MTCDTIP-267L-915	MTCDTIP-LDC3-270L-923-JP
MTCDTIP-266L-868	MTCDTIP-L4E1-267A-868	MTCDTIP-LDC3-275L-923-JP
MTCDTIP-266L-868/915	MTCDTIP-L4E1-267L-868	
MTCDTIP-266L-915	MTCDTIP-L4G1-267A-868.R3	
MTCDTIP-266L-923-JP	MTCDTIP-L4G1-267A-868.R3-1	
MTCDTIP-266L-923KR	MTCDTIP-L4G1-267A-915	
MTCDTIP-L4E1-266A-868	MTCDTIP-L4G1-267A-915.R3	
MTCDTIP-L4E1-266A-915	MTCDTIP-L4G1-267A-915.R3-1	
MTCDTIP-L4E1-266L-868	MTCDTIP-L4N1-267L-915	
MTCDTIP-L4G1-266A-868	MTCDTIP-LAP3-267A-915	
MTCDTIP-L4G1-266A-868.R3		
MTCDTIP-L4G1-266A-915		
MTCDTIP-L4G1-266A-915.R3		
MTCDTIP-L4N1-266A-915		
MTCDTIP-L4N1-266A-915-CXC		
MTCDTIP-L4N1-266A-915-JCI		
MTCDTIP-LAP3-266A-915		
MTCDTIP-LDC3-266A-923-JP		
MTCDTIP-LDC3-266L-923-JP		
MTCDTIP-LEU1-266A-915		
MTCDTIP-LEU1-266L-915		
MTCDTIP-LSB3-266A-923-JP		
MTCDTIP-LSB3-266L-923-JP		



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Revision History

Version	Author	Date	Change Description
-001	DT	05/17/2023	Original version